Meet **Briefery**, your perfect employee

Briefery + PAESSLER® THE NETWORK MONITORING COMPANY

Connecting **Briefery** With **PRTG** Network Monitor
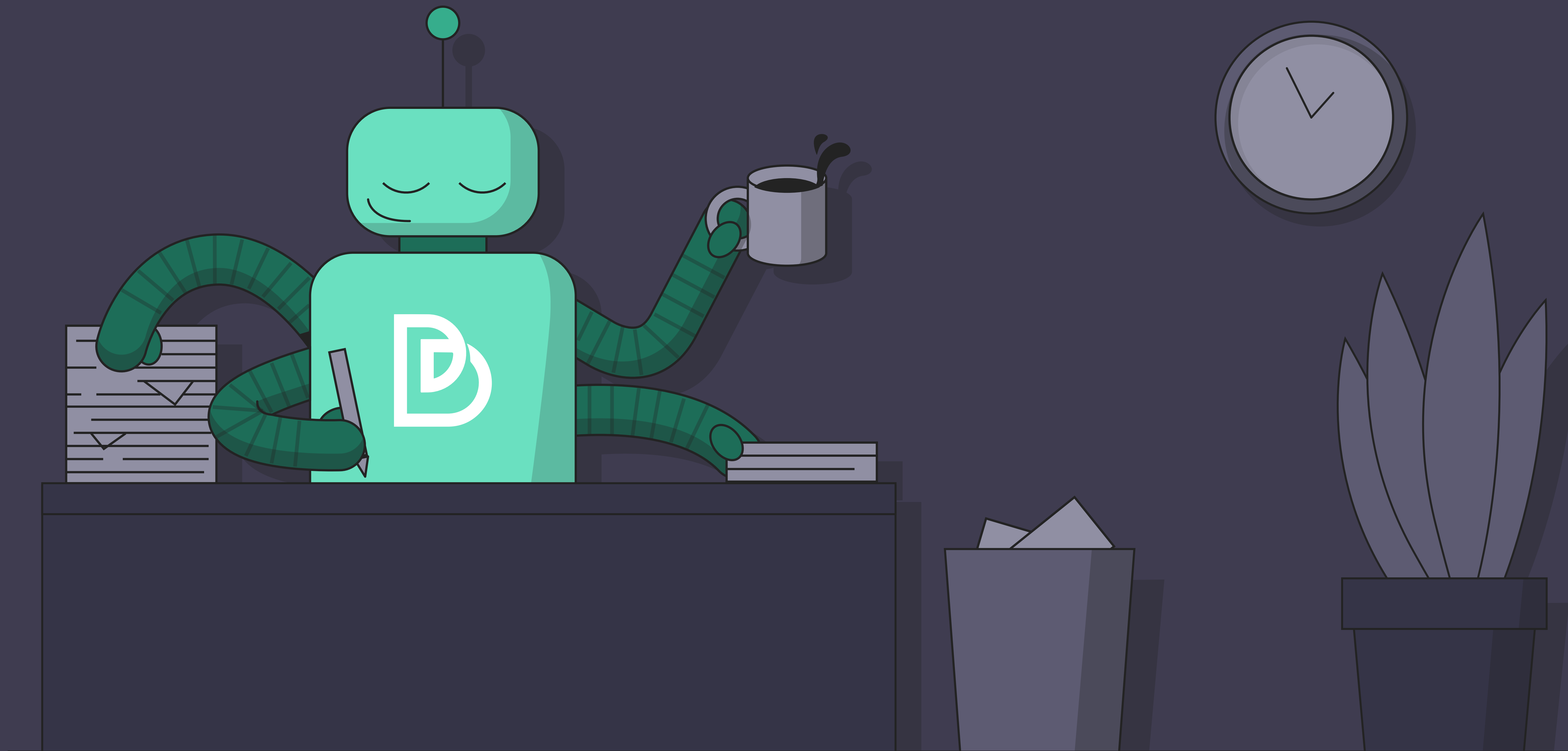
1 In PRTG, go to the "Notification Email and Push Notification to admin" and set the parameters as below:

2 In PRTG, enable the "Execute HTTP Action", and set the parameters as below:
* You can find the list of possible place holders at:
    https://kb.paessler.com/en/topic/373-what-placeholders-can-i-use-with-prtg

Send SNMP Trap

Execute HTTP Action

URL ⓘ   https://meteor.briefery.com/api/web

SNI (Server Name Indication) ⓘ
● Do not send SNI (default)
○ Send SNI

Set variable name as you want it to show in Briefery

Set a unique name for apiKey in both PRTG and Briefery

Postdata ⓘ   apiKey=PRTGRest&Header=%name - %status&Site Name=%sitename&Date Time=%datetime&Time Zone=%timezone&Priority=%priority&Device=%device&Device ID=%deviceid&Sensor=%name&Status=%status&Down At=%down&Downtime=%downtime&Message=%message&Comments=%comments&Probe=%probe&Group=%group&Sensor History=%history&Sensor Last Checked=%lastcheck&Sensor Last Down=%lastdown&Sensor Last Message=%lastmessage&Sensor Last Up=%lastup&Sensor Last Value=%lastvalue&Sensor Settings=%settings&Current State Since=%statesince&Notification Sent On=%systemdatetime&Location=%location&PRTG Version=%programversion

3 Go to the AppStore or Google Play, search for "Briefery" and download the app. (App configuration on mobile is required, dashboard operation is available) Follow the instructions to define a new user and a new organization.

Now that Briefery is installed and your Organization is defined, you can upload a template that will get you up and running instantly. Here is how it's done:
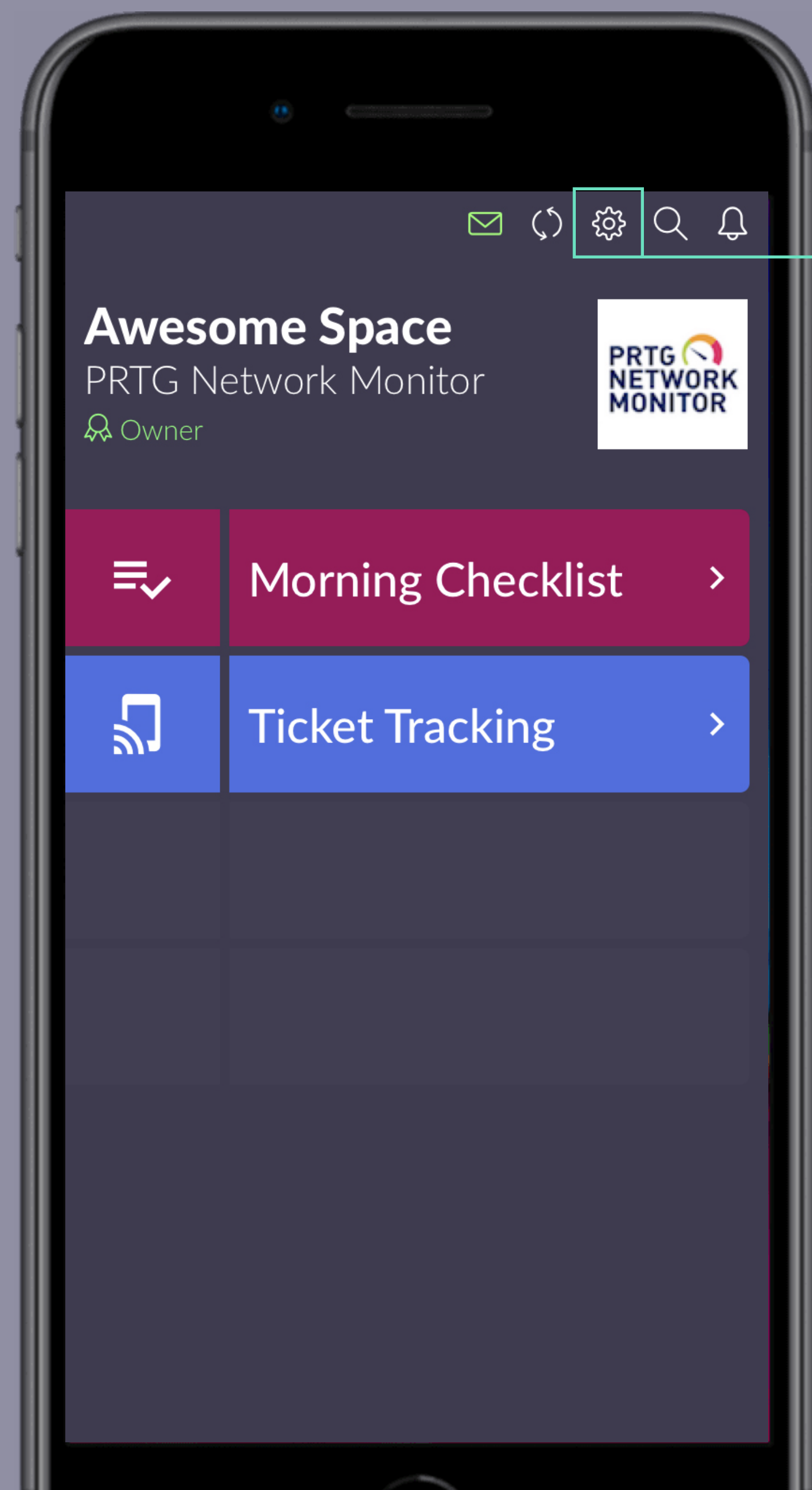
Select the 'Settings' icon

Awesome Space
PRTG Network Monitor
☆ Owner

PRTG NETWORK MONITOR

Morning Checklist >

Ticket Tracking >

⊗

⤨ **Build/Add workflow** >

〔 〕 **Add/Edit spaces** >

☺ **Edit my user** >

☺☺ **Manage users** >

☆ **Manage roles** >

🗎 **Manage document templates** >

⊕ **Request custom workflow** >
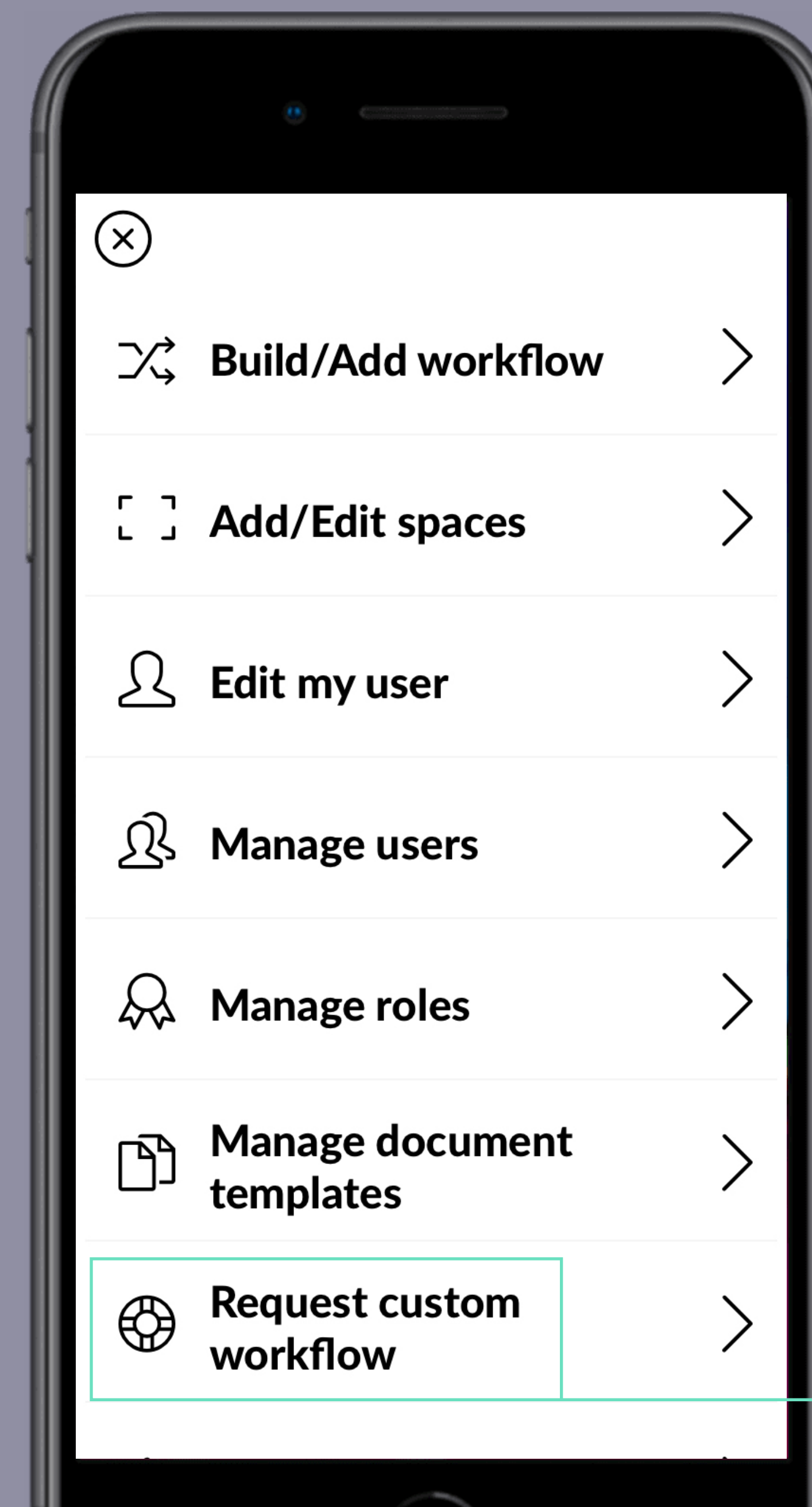
Select "Request custom workflow" and the template will upload to your account automatically, within 24hrs..

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THE NETWORK MONITORING COMPANY

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Awesome Space
PRTG Network Monitor
Owner

Morning Checklist
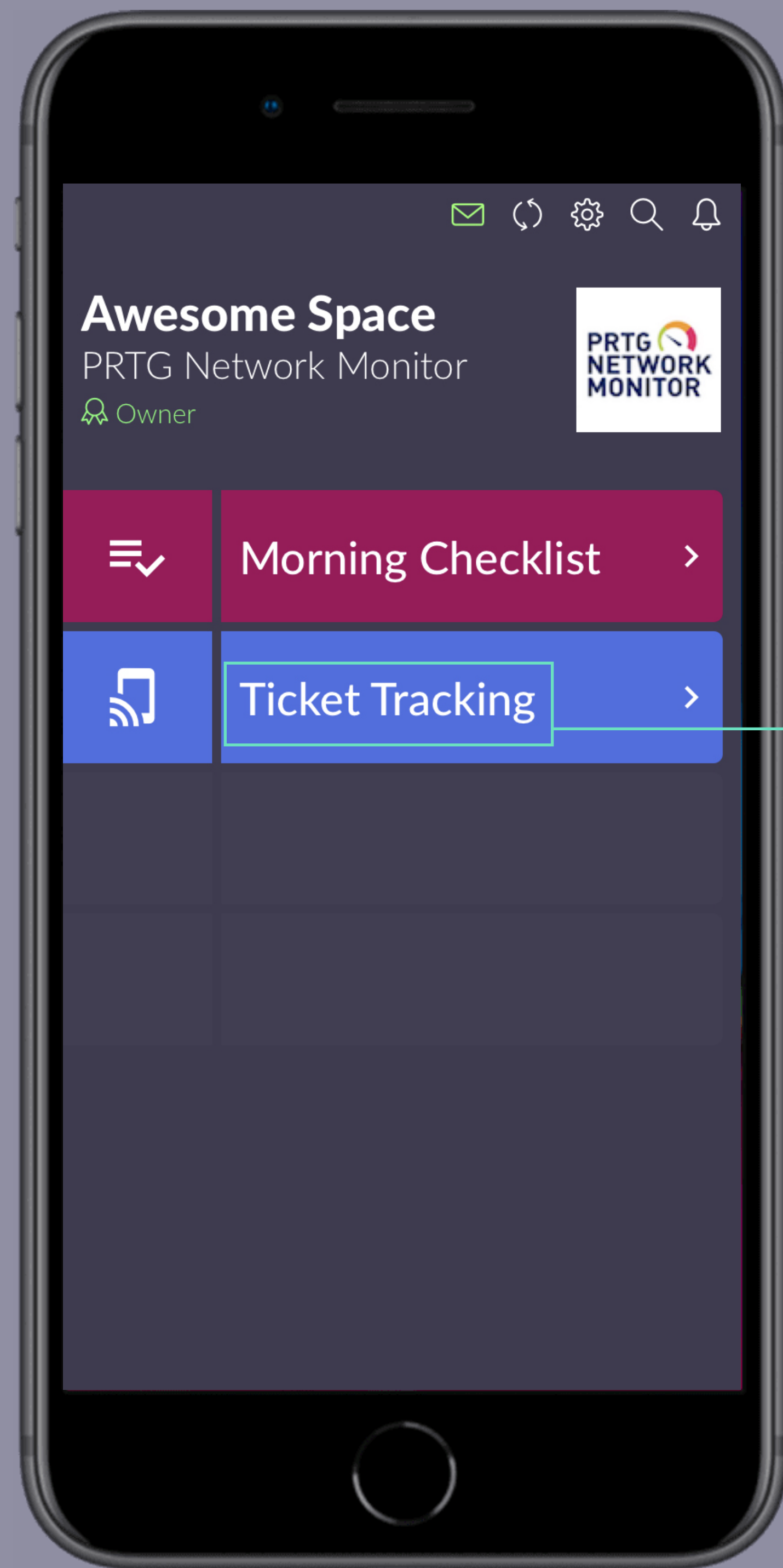
Ticket Tracking

Select the 'Ticket Tracking' workflow

Building A   Building

#58
Assigned to Scott

Created by: David Ackerman
August 2nd 2018, 11:54:53 am   Documents 1

Fill Document
Ticket closing report

#38
Disk Free Space
Escalation Repeat

Created by: API Trigger
June 30th 2018, 7:36:01 pm   Documents 2

Fill Document
Ticket closing report

#12
Disk Free Space
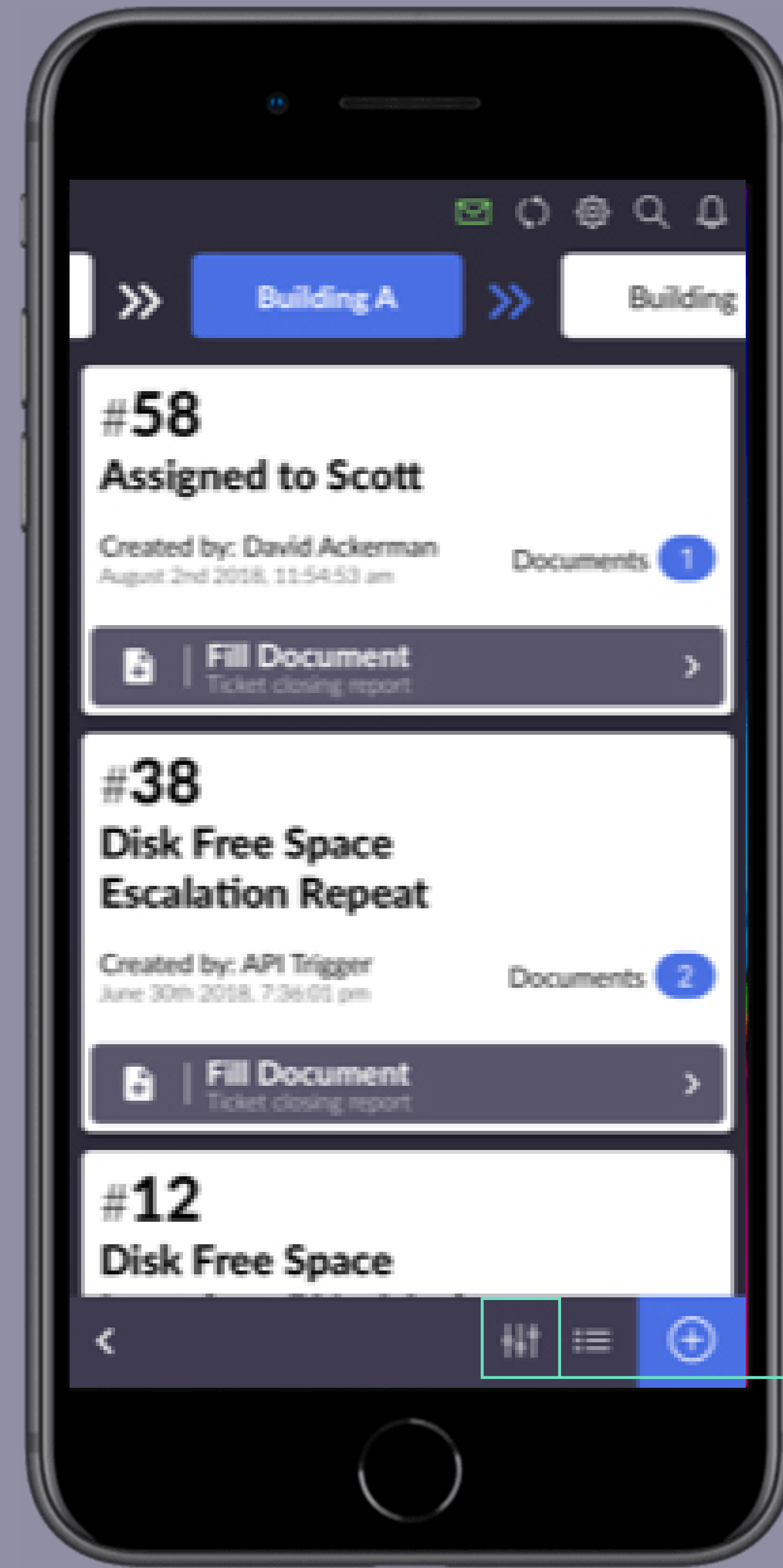
Select the icon 'Workflow Editor'

Builder
Edit Workflow

Station 1
New Alerts

Add Action

Incoming REST Request

Add
User/s to Flow

Move
Next Station
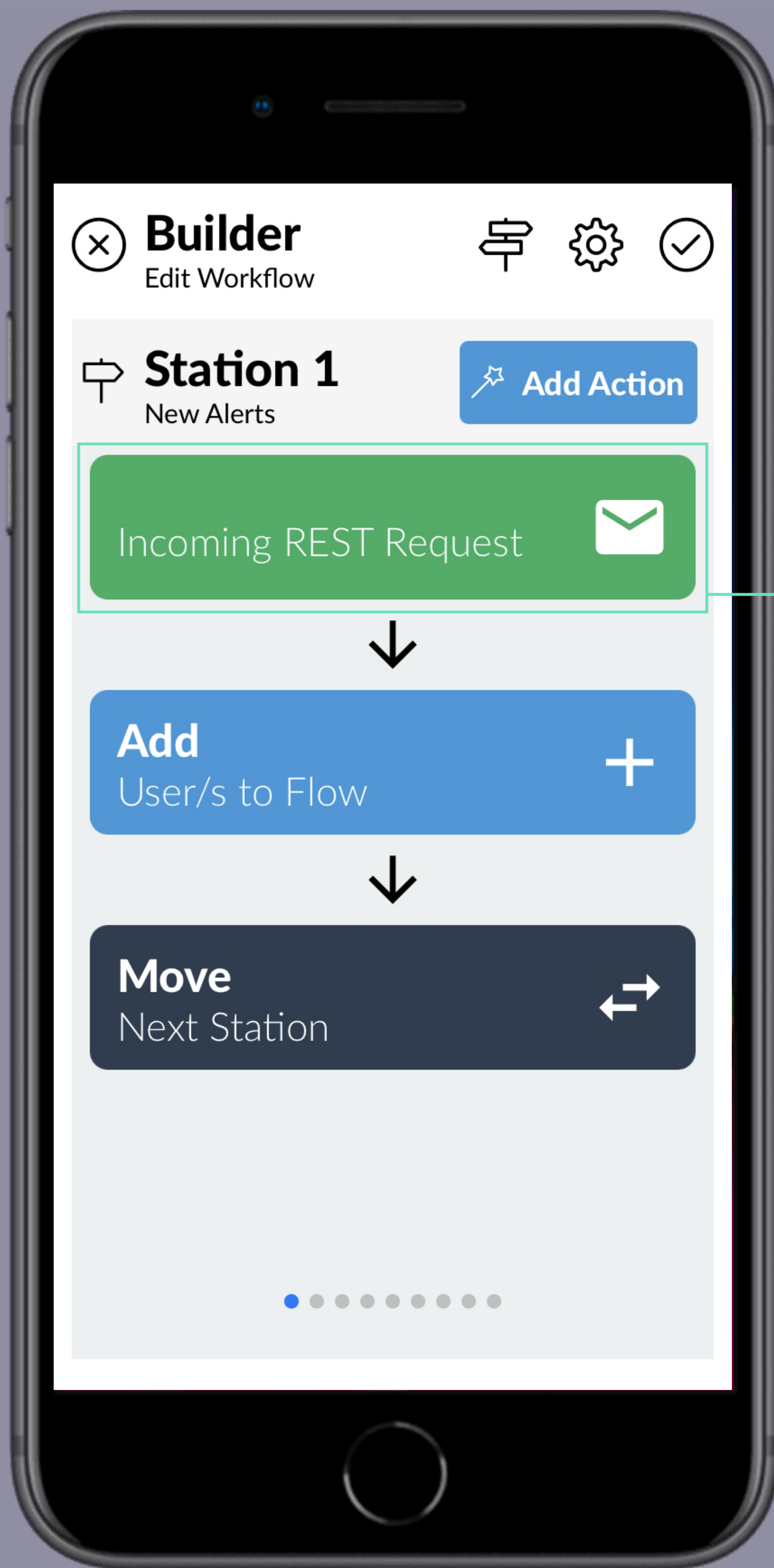
Select the "Incoming REST Request" action

Create document from rest service

Create document from rest service

Remove Action

Required parameters

Api Key for REST query string
PRTGRest
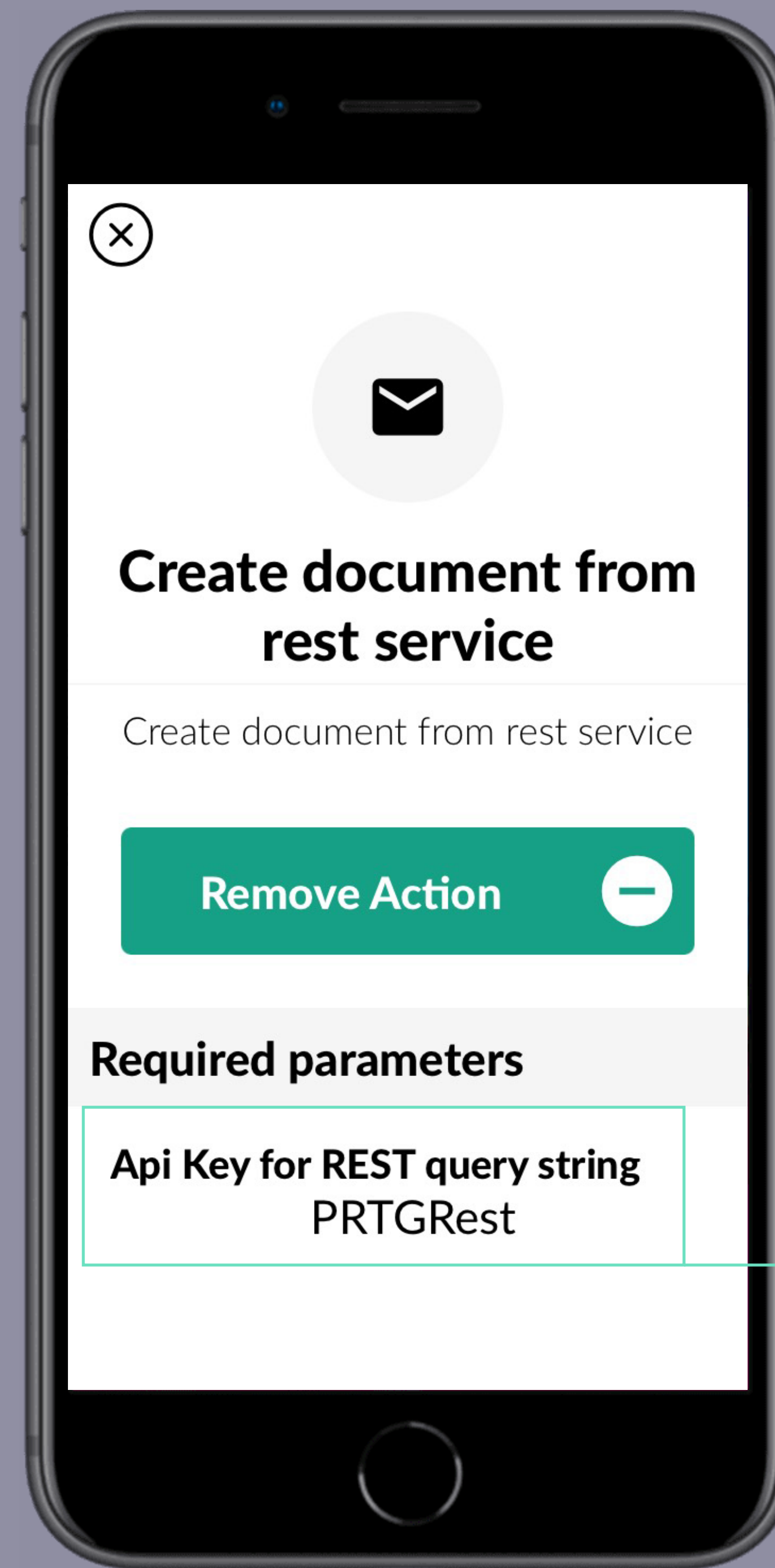
Set the "apiKey" to be identical to the key that you have set up in PRTG, exit on top left and save your changes
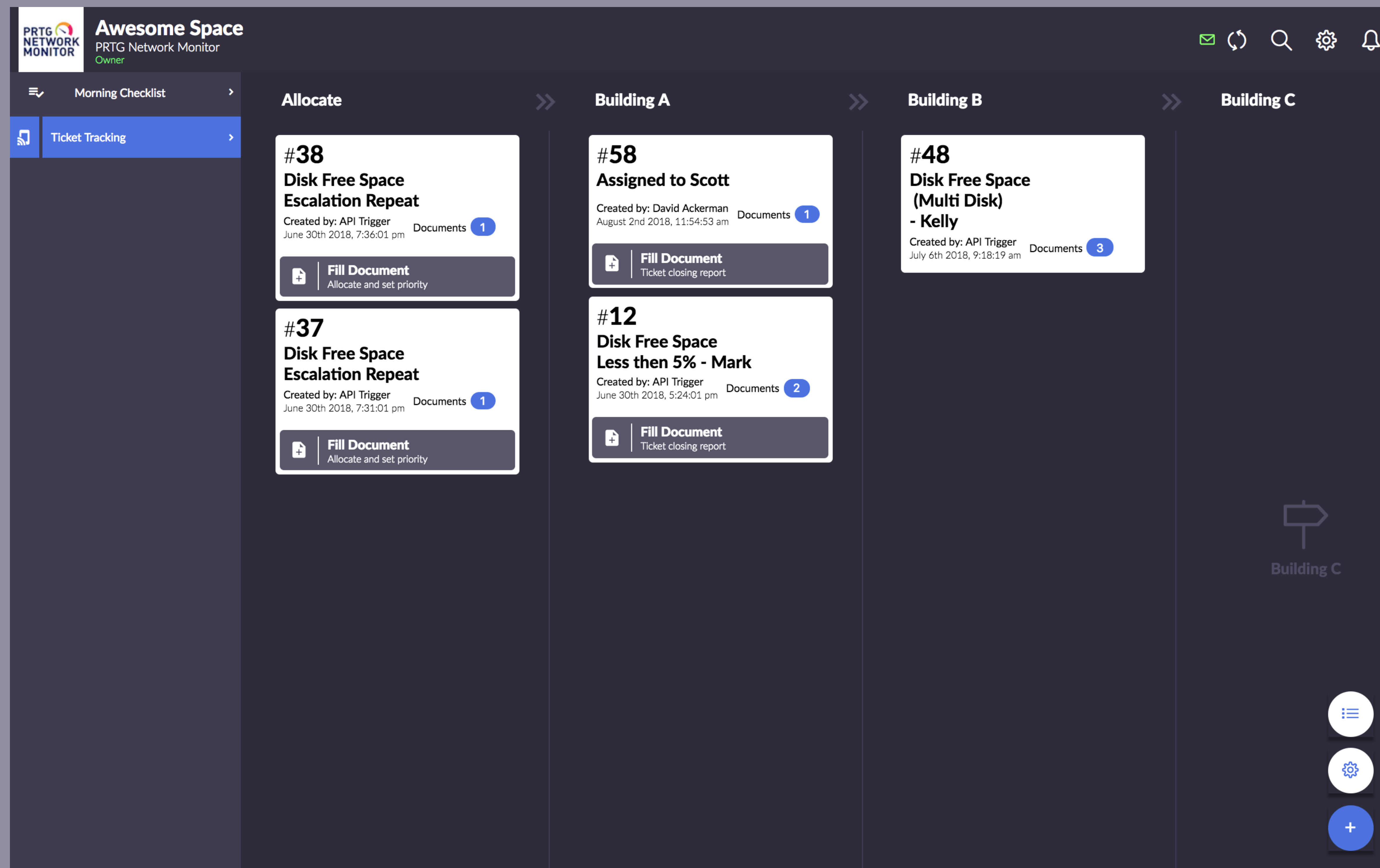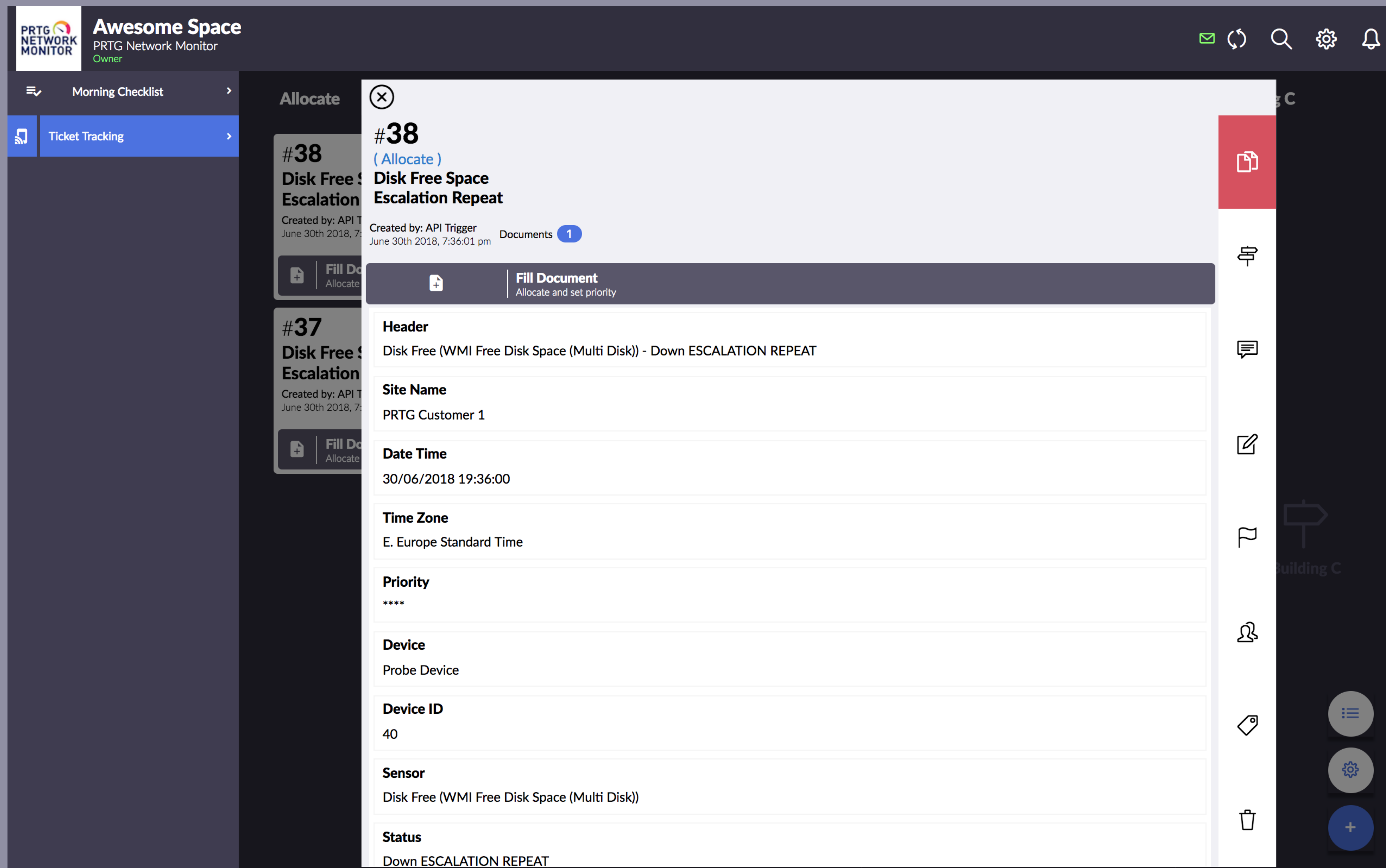
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Connecting **Briefery** With **PRTG** Network Monitor

You are set to go!
Alerts from PRTG will trigger a new flow in Briefery, sending notification (to the desktop and mobile app) and awaiting to be assigned

Awesome Space
PRTG Network Monitor
Owner

Morning Checklist

Ticket Tracking

Allocate

#38
Disk Free Space
Escalation Repeat
Created by: API Trigger
June 30th 2018, 7:36:01 pm   Documents 1
Fill Document
Allocate and set priority

#37
Disk Free Space
Escalation Repeat
Created by: API Trigger
June 30th 2018, 7:31:01 pm   Documents 1
Fill Document
Allocate and set priority

Building A

#58
Assigned to Scott
Created by: David Ackerman
August 2nd 2018, 11:54:53 am   Documents 1
Fill Document
Ticket closing report

#12
Disk Free Space
Less then 5% - Mark
Created by: API Trigger
June 30th 2018, 5:24:01 pm   Documents 2
Fill Document
Ticket closing report

Building B

#48
Disk Free Space
(Multi Disk)
- Kelly
Created by: API Trigger
July 6th 2018, 9:18:19 am   Documents 3

Building C

Building C

Dashboard view (www.web.briefery.com) of user defined Stations (time line) with tickets arranged per location

Connecting **Briefery** With **PRTG** Network Monitor

Below you can see how an Alert is shown in Briefery. The options on the side allow Transfer to a Station, Chat within the flow Members, Edit Data, Flag any line and Assign it to a User, Add Users to the Flow, Add Labels and Delete the Flow