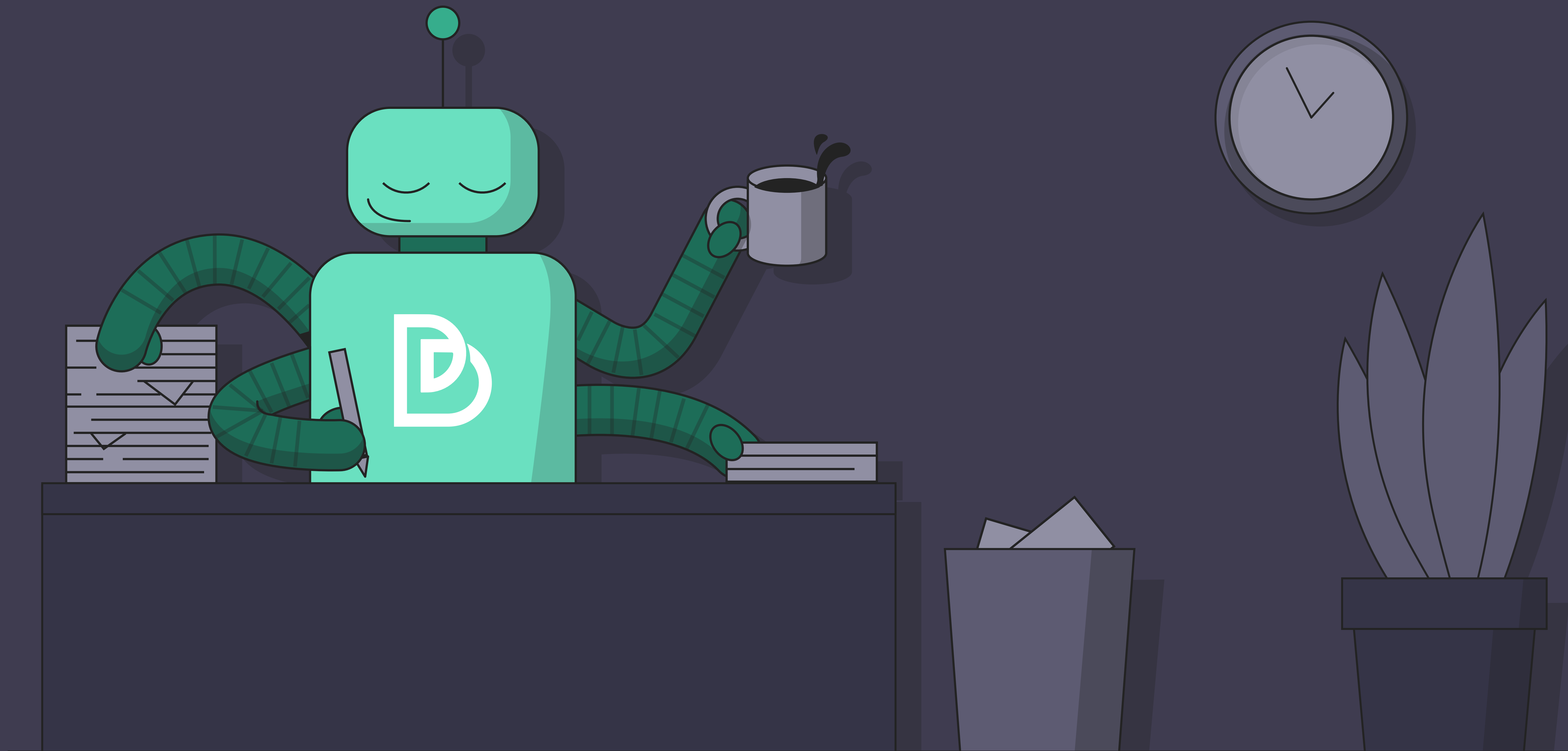


Meet **Briefery**,  
your perfect employee



1

In PRTG, go to the “Notification Email and Push Notification to admin” and set the parameters as below:

The screenshot shows the PRTG Network Monitor interface. The top navigation bar includes Home, Devices, Libraries, Sensors, Alarms, Maps, Reports, Logs, Tickets, and Setup. The current page is 'Notification Email and push notification to admin'. The settings are organized into two sections: 'Basic Notification Settings' and 'Notification Summarization'. A 'Save' button is visible on the right side of the settings panel.

**Basic Notification Settings**

- Notification Name: Email and push notification to admin
- Tags: diskspacesensor
- Status:  Started,  Paused
- Schedule: None
- Postpone:  Discard notifications during paused status,  Collect notifications and send them when reactivated

**Notification Summarization**

- Method:  Always notify ASAP, never summarize,  Send first DOWN message ASAP, then summarize,  Send first DOWN and UP message ASAP, then summarize,  Send all DOWN messages ASAP, summarize the others,  Send all DOWN and UP messages ASAP, summarize the others,  Always summarize messages, regardless of type

**2** In PRTG, enable the "Execute HTTP Action", and set the parameters as below:  
\* You can find the list of possible place holders at:  
<https://kb.paessler.com/en/topic/373-what-placeholders-can-i-use-with-prtg>

The screenshot shows the PRTG configuration interface for an "Execute HTTP Action". The "Send SNMP Trap" option is disabled, and "Execute HTTP Action" is selected. The URL is set to `https://meteor.briefery.com/api/web`. The "SNI (Server Name Indication)" option is set to "Do not send SNI (default)". The "Postdata" field contains a long string of parameters with placeholders. Three callout boxes provide instructions: one points to the "apiKey" placeholder in the postdata, another points to the "Site Name" placeholder, and a third points to the "Header" placeholder.

**Send SNMP Trap** (disabled)

**Execute HTTP Action** (selected)

URL <sup>i</sup> `https://meteor.briefery.com/api/web`

SNI (Server Name Indication) <sup>i</sup>  
 Do not send SNI (default)  
 Send SNI

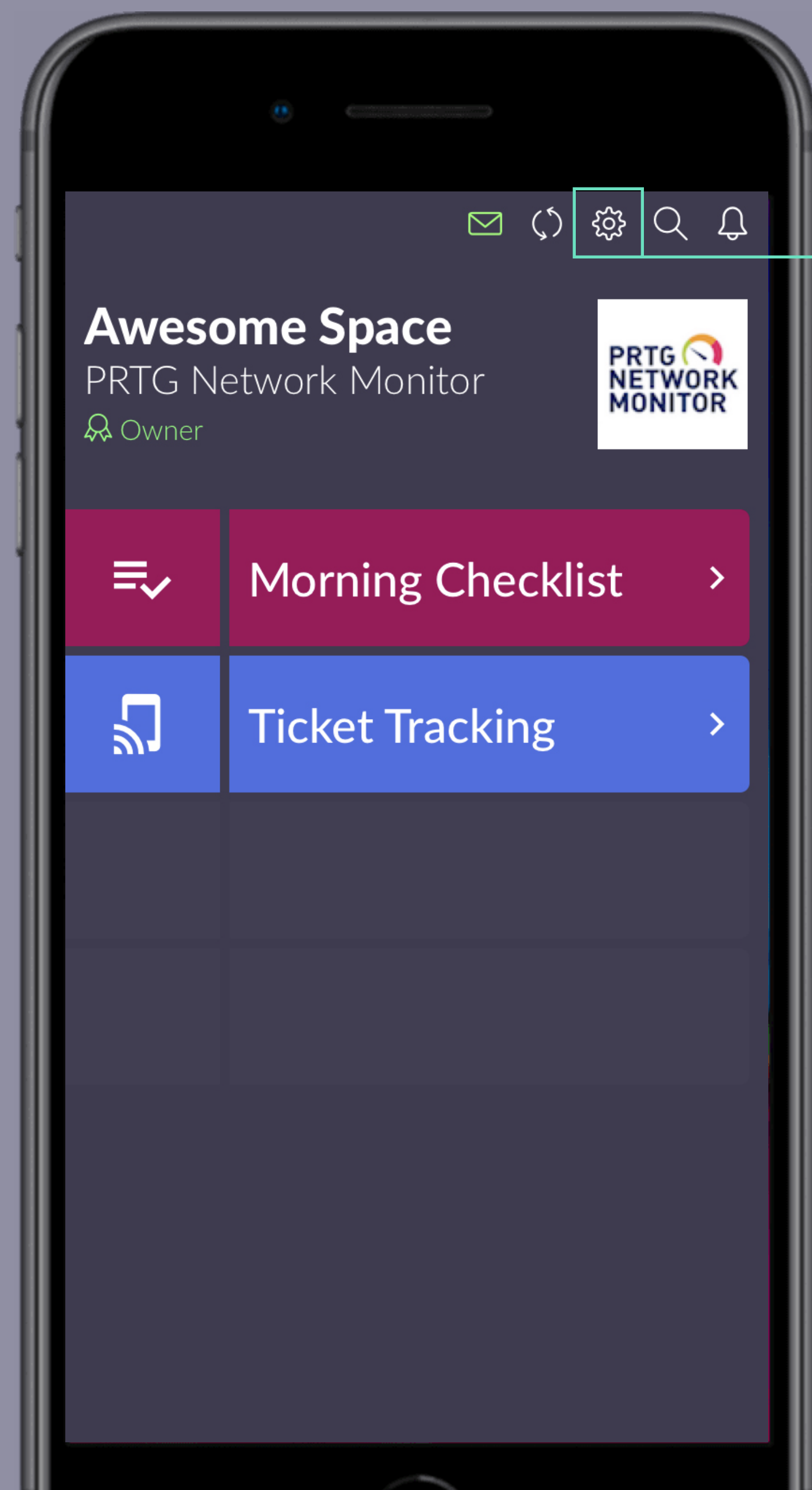
Postdata <sup>i</sup>  
`apiKey=PRTGRest&Header=%name - %status&Site Name=%sitename&Date Time=%datetime&Time Zone=%timezone&Priority=%priority&Device=%device&Device ID=%deviceid&Sensor=%name&Status=%status&Down At=%down&Downtime=%downtime&Message=%message&Comments=%comments&Probe=%probe&Group=%group&Sensor History=%history&Sensor Last Checked=%lastcheck&Sensor Last Down=%lastdown&Sensor Last Message=%lastmessage&Sensor Last Up=%lastup&Sensor Last Value=%lastvalue&Sensor Settings=%settings&Current State Since=%statesince&Notification Sent On=%systemdatetime&Location=%location&PRTG Version=%programversion`

Callouts:  
- "Set a unique name for apiKey in both PRTG and Briefery" (points to apiKey)  
- "Set variable name as you want it to show in Briefery" (points to Site Name)  
- "Set variable name as you want it to show in Briefery" (points to Header)

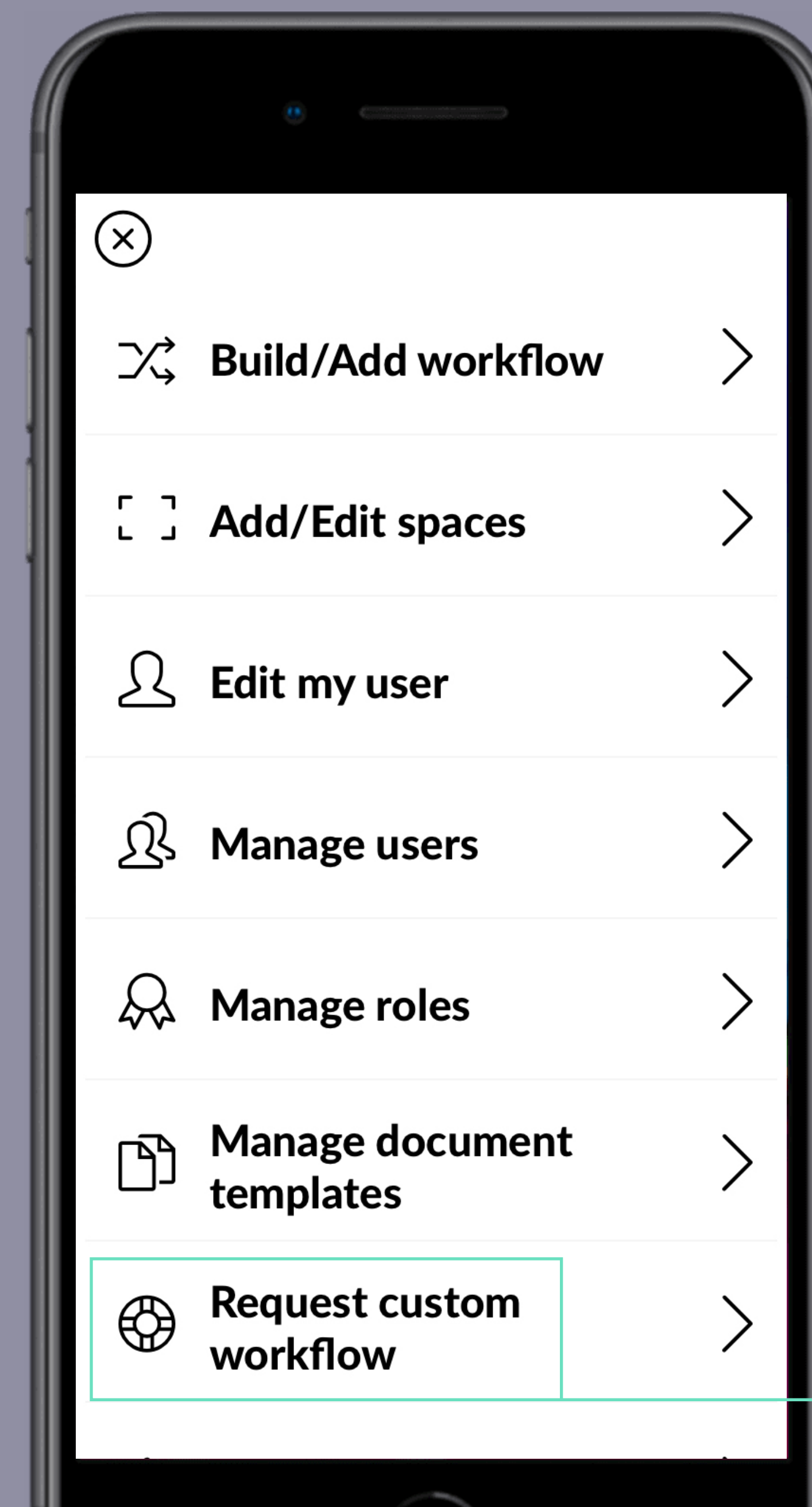
3

Go to the AppStore or Google Play, search for “Briefery” and download the app.  
(App configuration on mobile is required, dashboard operation is available)  
Follow the instructions to define a new user and a new organization.

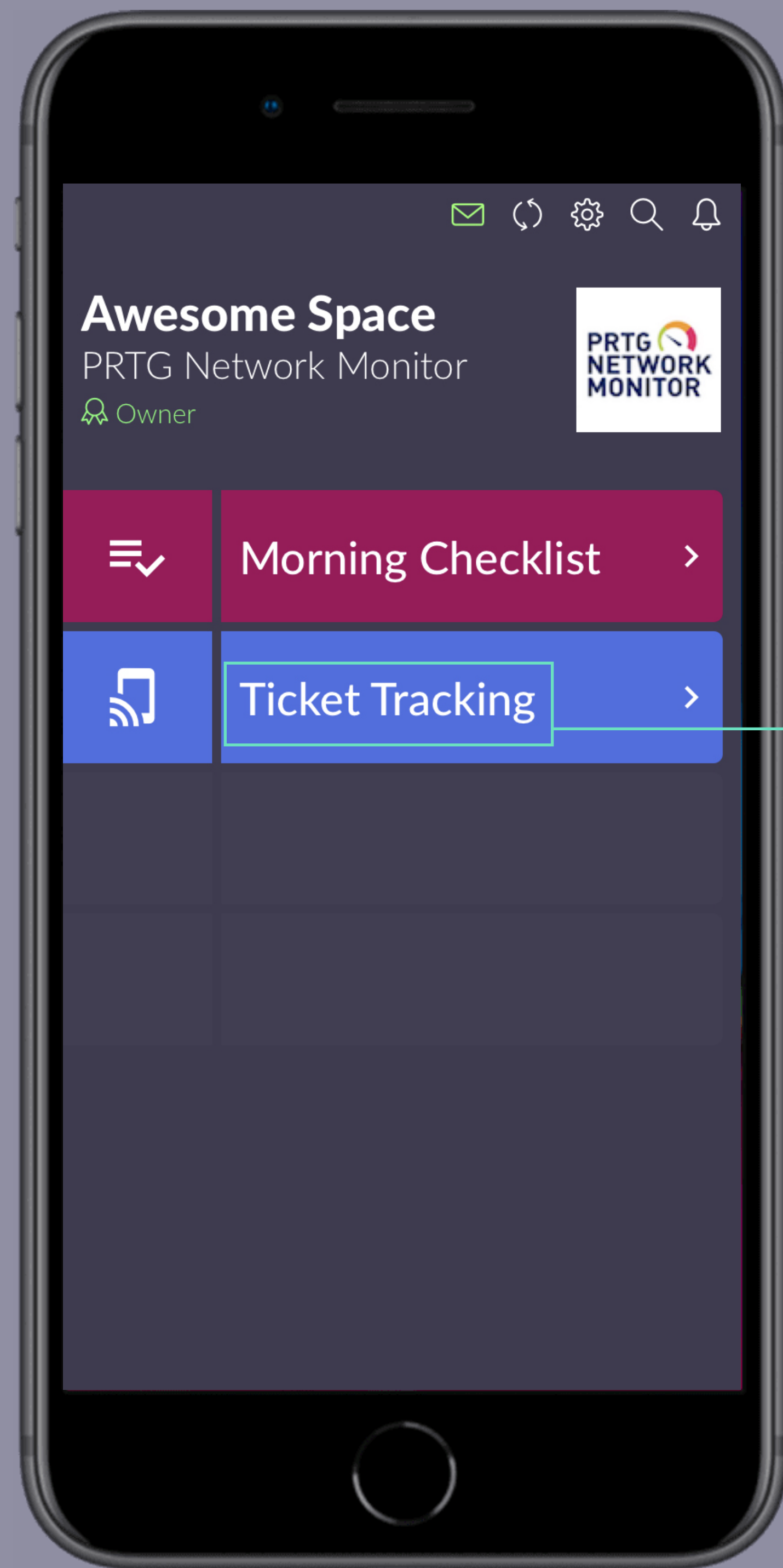
Now that Briefery is installed and your Organization is defined, you can upload a template that will get you up and running instantly. Here is how it's done:



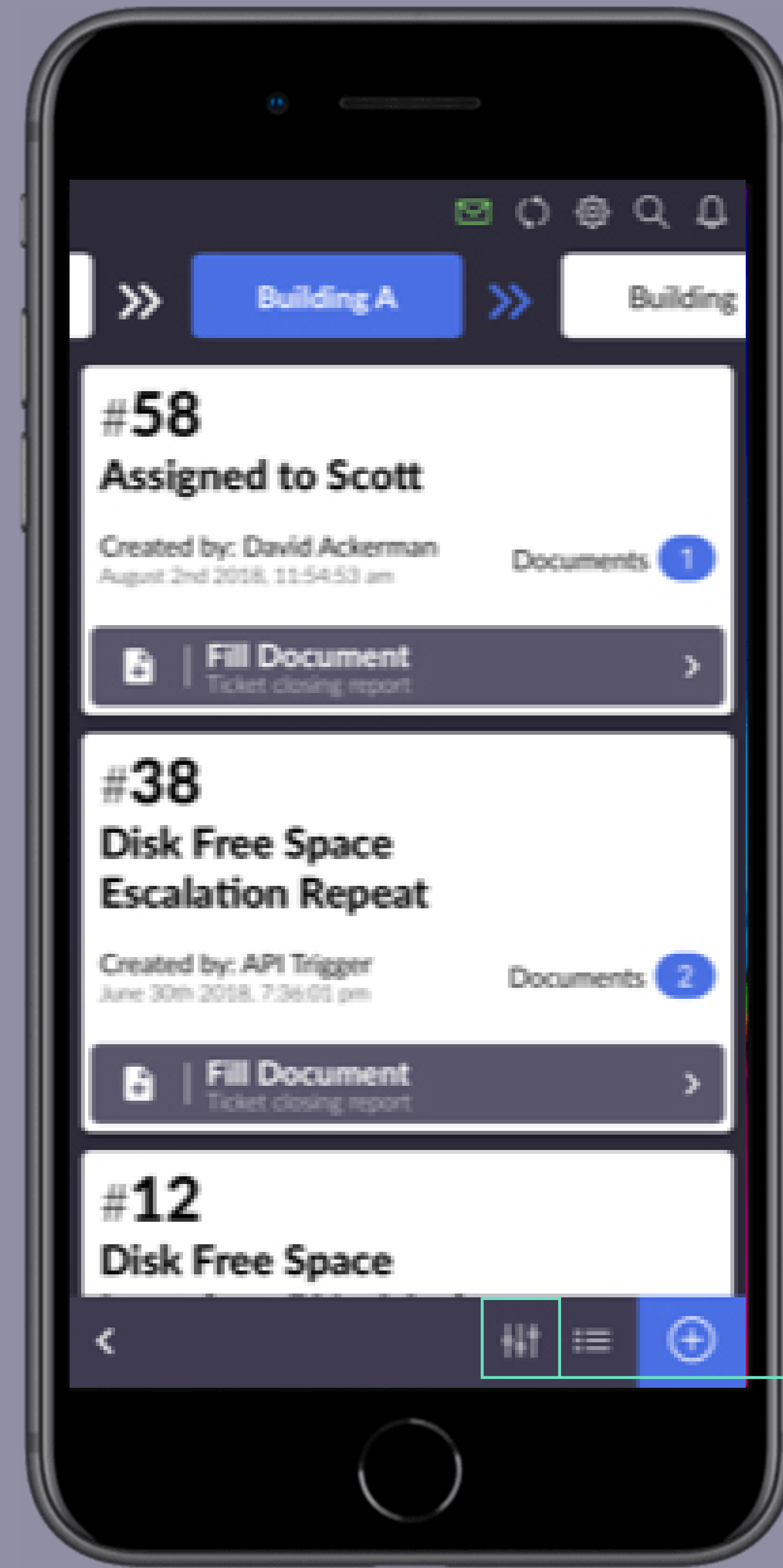
Select the 'Settings' icon



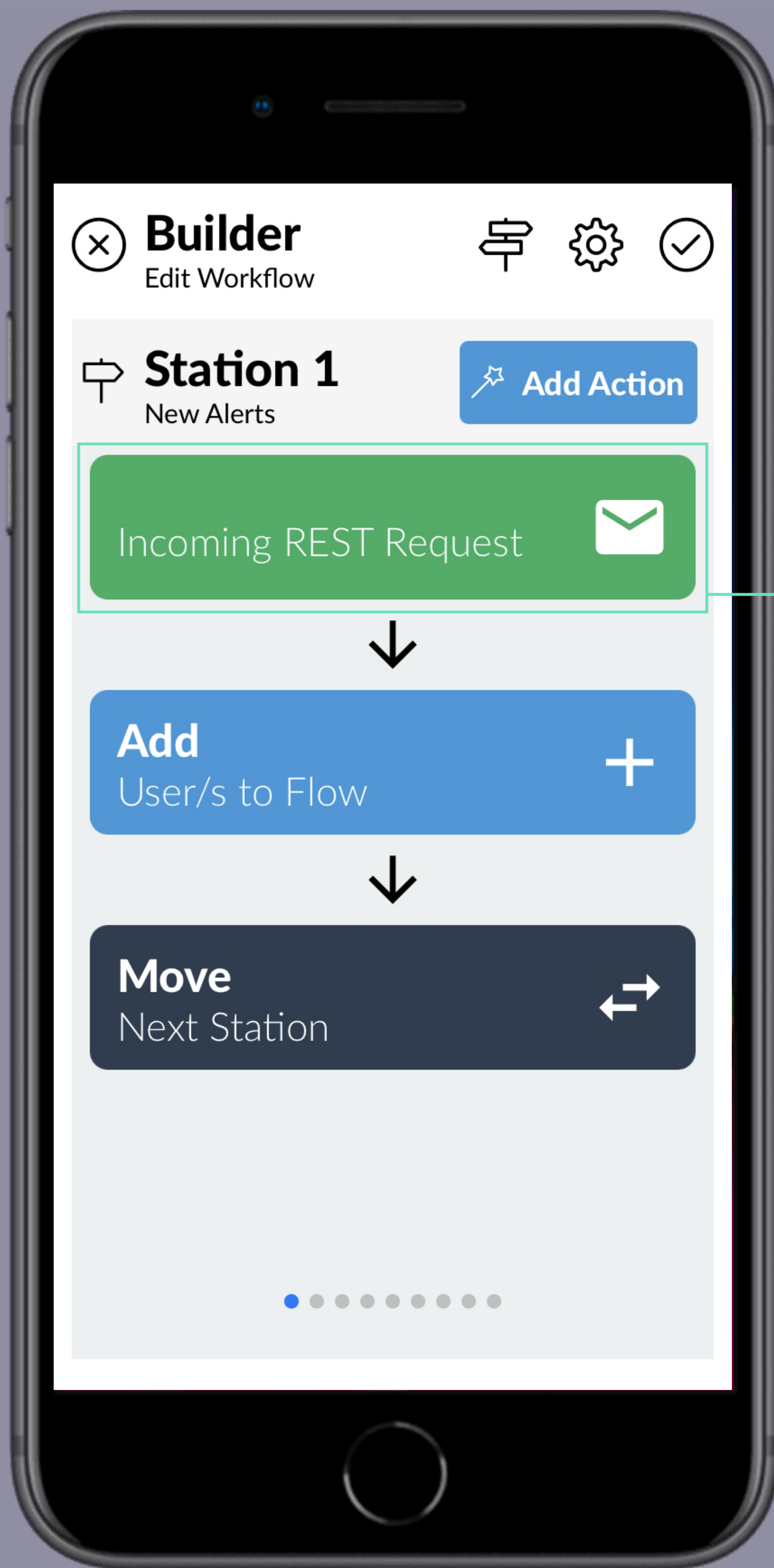
Select “Request custom workflow” and the template will upload to your account automatically, within 24hrs..



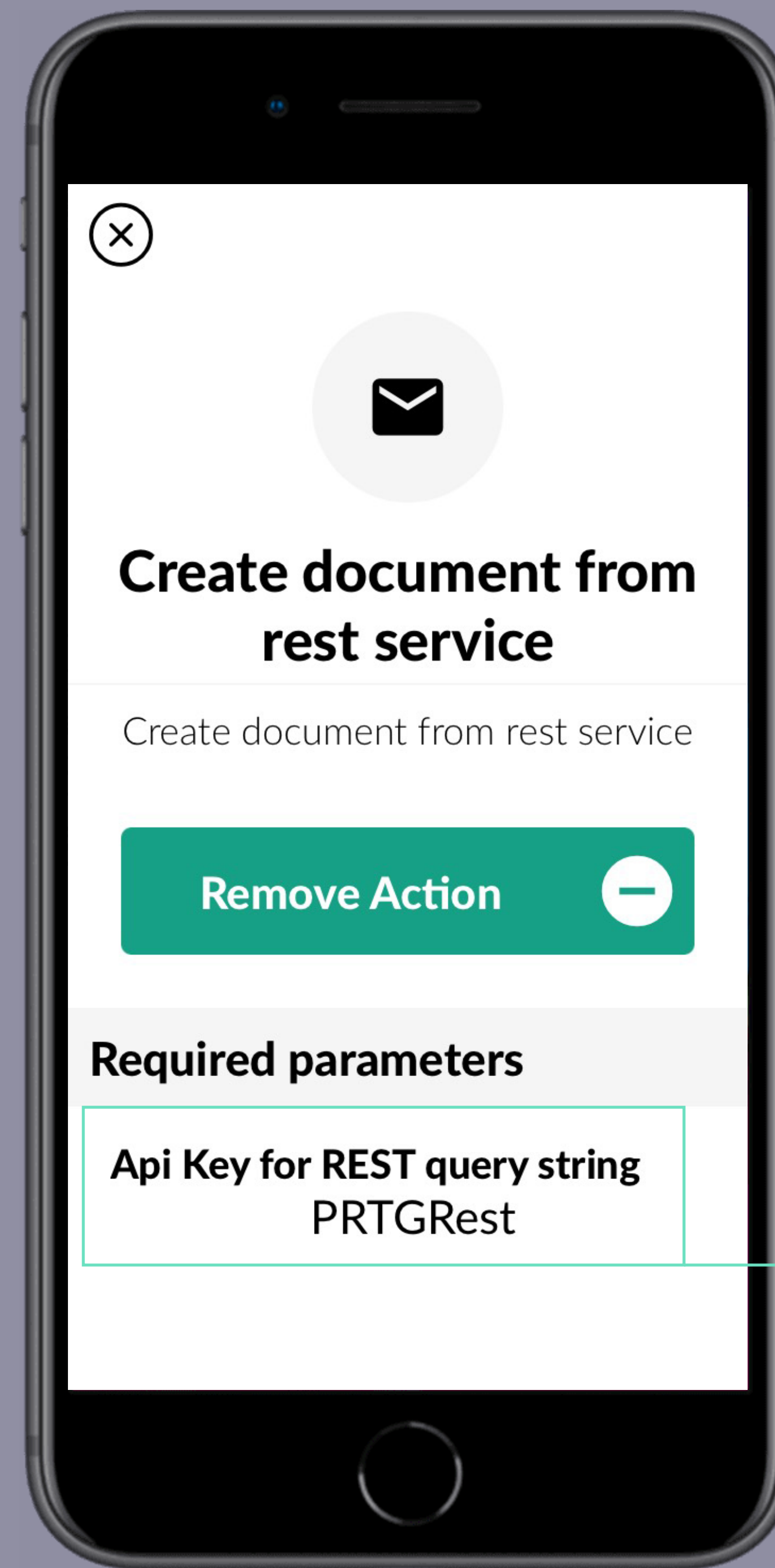
Select the 'Ticket Tracking' workflow



Select the icon 'Workflow Editor'

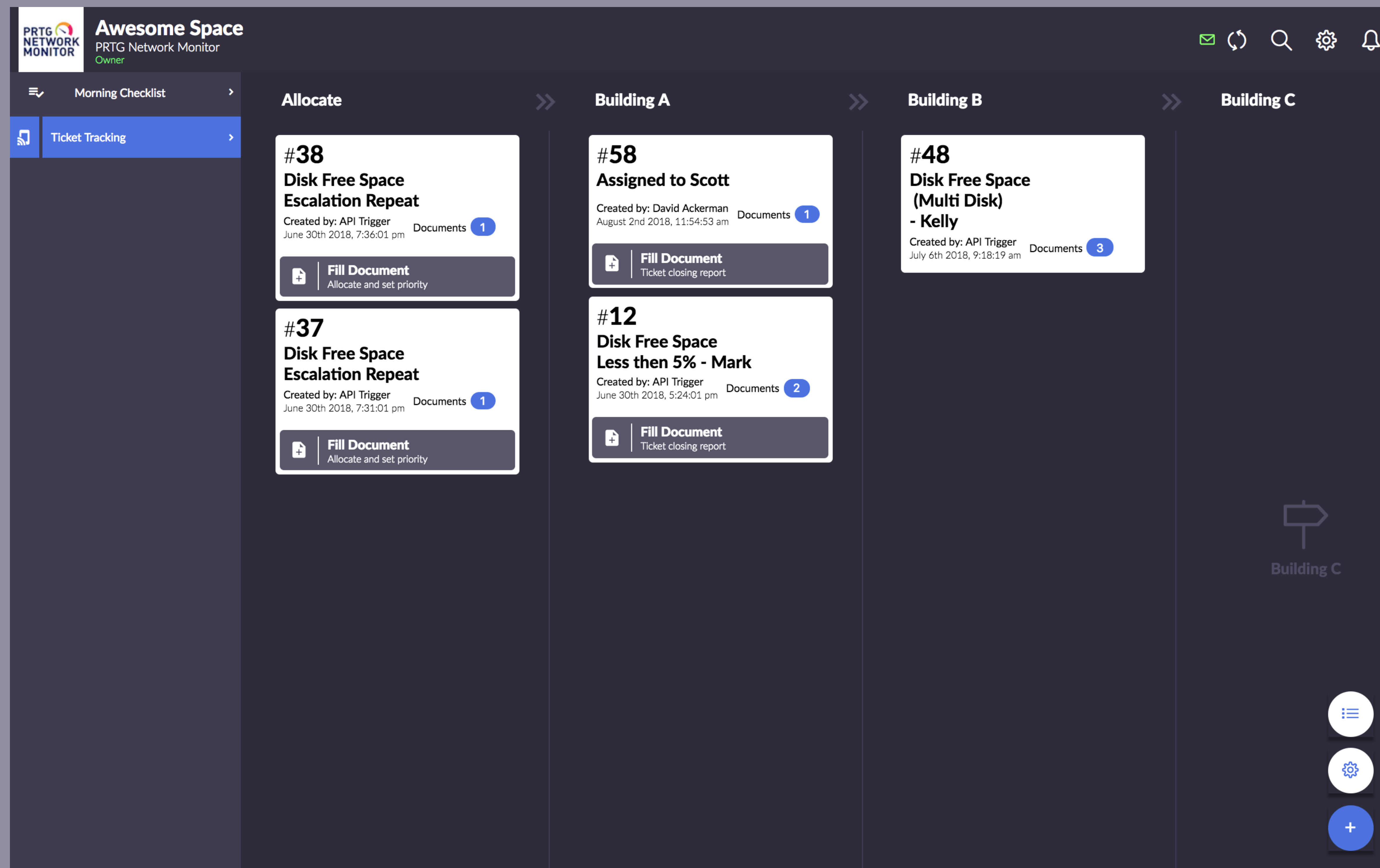


Select the "Incoming REST Request" action



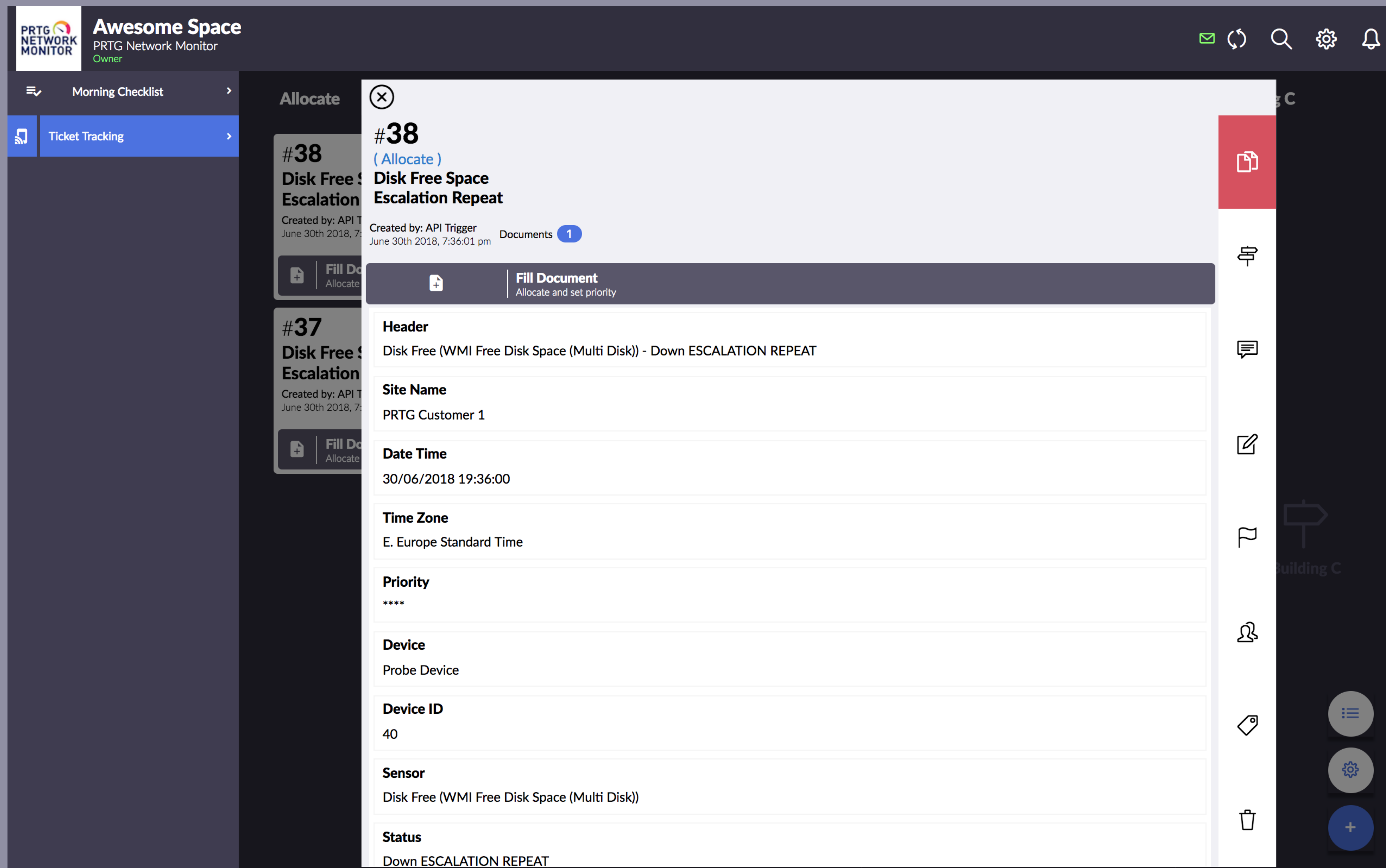
Set the "apiKey" to be identical to the key that you have set up in PRTG, exit on top left and save your changes

You are set to go!  
Alerts from PRTG will trigger a new flow in Briefery, sending notification (to the desktop and mobile app) and awaiting to be assigned



Dashboard view (www.web.briefery.com) of user defined Stations (time line) with tickets arranged per location

Below you can see how an Alert is shown in Briefery. The options on the side allow Transfer to a Station, Chat within the flow Members, Edit Data, Flag any line and Assign it to a User, Add Users to the Flow, Add Labels and Delete the Flow



The screenshot displays the Briefery interface for a PRTG Network Monitor alert. The main window shows an alert titled "#38 (Allocate) Disk Free Space Escalation Repeat". The alert was created by an API Trigger on June 30th, 2018, at 7:36:01 pm. A "Fill Document" button is visible, which is used to allocate and set priority. The alert details are as follows:

Field	Value
Header	Disk Free (WMI Free Disk Space (Multi Disk)) - Down ESCALATION REPEAT
Site Name	PRTG Customer 1
Date Time	30/06/2018 19:36:00
Time Zone	E. Europe Standard Time
Priority	****
Device	Probe Device
Device ID	40
Sensor	Disk Free (WMI Free Disk Space (Multi Disk))
Status	Down ESCALATION REPEAT

The interface also shows a sidebar with navigation options like "Morning Checklist" and "Ticket Tracking". A vertical toolbar on the right side of the alert window provides actions such as "Transfer to a Station", "Chat within the flow Members", "Edit Data", "Flag any line", "Assign it to a User", "Add Users to the Flow", "Add Labels", and "Delete the Flow".